

The National Society of Hispanic MBA's presents a Professional Development Certificate Program. Dale Carnegie® Training, University of Central Missouri

MULTI-CULTURAL COMMUNICATION AND LEADERSHIP

Certificate Program

Courses

- Intercultural Communication
- Conflict Management
- Effective Communication and Human Relations
- Leadership Training for Managers
- High-Impact Presentations



About Program

Multi-cultural communication consists of perceptiveness, understanding verbal and non-verbal language, appreciating diversity in organizations and responding to situations with confidence. As organizations grow and the world becomes smaller, these skills are essential to effective leadership.

In today's competitive workforce, certificate programs are an efficient step toward advancement. Certificate programs provide a set of competencies for professional development in a manageable timeframe.

Individual courses may be eligible for credit toward a degree program or transferred to another university. Please, check with your institution about all transfer work.

What You Will Learn

- Lead effectively and with confidence
- Make an impact through communication
- Maintain composure under pressure
- Build confidence and risk-taking skills
- Cultivate organization leadership skills
- Plan and deliver engaging presentations
- Sell ideas and inspire others
- Critically analyze multi-cultural interactions and cultures